

CAYMANMUNDA HEALTH SERVICES AUTHORITY  
EMERGENCY DEPARTMENT - PATIENT ORIENTATION GUIDE

=====

CLASSIFICATION: PUBLIC ADVISORY | FORM HSA-ER-47-REVISED  
LAMINATED FOR YOUR PROTECTION

=====

Welcome to the HSA Emergency Department

"Where Healing Finds Structure, Eventually, Perhaps"

For the comfort, safety, and administrative processing of all patients, please observe the following guidelines. Non-compliance may result in extended waiting periods, supplementary documentation requirements, or referral to appropriate correctional and/or therapeutic facilities.

=====

SECTION 1. ARRIVAL PROTOCOLS

=====

Do NOT arrive at the Emergency Department under your own power or in a personally owned vehicle. Priority treatment is reserved exclusively for patients arriving via DESIGNATED TRANSPORTATION METHODS, including but not limited to:

- Licensed Ambulance (pre-approved vendors only)
- Hearse (documentation of vital status required upon arrival)
- Horse-Cart (heritage designation; Caribbean Traditional Conveyance permit mandatory)
- Donkey (proof of donkey registration with Maritime Authority)
- Jet Skis Approvals for each operator and each member of staff require the proper presentation of documentation from :
  - The Port Authority
  - The Department of Environment
  - The DVDL (Drunk Vehicle Driving Licensing, CaymanMunda Brac branch)
  - The Planning Authority
  - The Ministry of Silly Walks
  - The Dead Parrot Pet Shop
  - The Health Service Authority \*(Poinciana section, Ward 3, Utility Cabinet 7)\*

---

## SECTION 1A. XENOS & HERETICAL ENTITIES - IDENTIFICATION UPON ARRIVAL

---

All entities self-identifying as or reasonably suspected of belonging to the following categories must report immediately to the DESIGNATED HERESY TRIAGE CARREL (formerly the janitorial closet adjacent to Biohazard Disposal):

- GENESTEALER CULTS

Please disclose your Patriarch's location and any third-arm karyotyping requests. Form HSA-XEN-4B ("I Swear This Is Just a Labour Union") must be notarized by a sanctioned Inquisitorial observer (waiting period for Inquisitor: 6-8 weeks).

- SERVANTS OF THE CHAOS GODS

Khornate applicants will be asked to surrender all axes. Tzeentchian patients may experience unpredictable wait-time fluctuations as a therapeutic feature. Nurgle devotees are directed to the outdoor overflow tent (ventilation upgraded, cockroach opinions still valid). Slaaneshi referrals: please see the Patient Experience Ombudsman (office hours vary, offerings accepted).

- CTHULHU CULTS

Due to multiple reports of spontaneous existential dread in the waiting area, all R'lyehian petitioners must wear a provided HSA-compliant void-muffle hood while in triage. Dreamland projections limited to 10 minutes or until the next Code Grey, whichever comes first.

- PASTAFARIANISM OBSERVANTS

Welcome. Please be advised that the hospital cafeteria does NOT serve beer, rum, or any beverage with "holy" in its name. You may, however, request a second helping of meat sauce on Thursdays, subject to Pastafarian Priest approval (on-call priest available via Discord, latency permitting).

- LOST NECRON LORDS

Your dynastic claim to parking stall #47 has been denied for the 307th consecutive cycle. You will be processed via the Millennial Waiting Lane (estimated duration: 6,000-10,000 Terran years, consistent with your species' expectations). For sarcophagus charging stations, inquire at the front desk between 2-3 AM.

- ELDRITCH BLENDERS

Any appliance manifesting non-Euclidean blade geometry must remain UNPLUGGED inside the designated Small Appliances Containment Zone (formerly the crash cart alcove). Do not attempt to puree triage notes. A \$500 cleaning surcharge applies for each reality tear.

- POSSESSED HONDA FITS

All vehicles claiming sentience and/or the ability to exceed 88 mph must first present a Soul-Emissions Certificate from the Maritime Authority (same office as donkey registration). Delusions of Mach-2 performance will be logged as a psychiatric consult. Possessed vehicles will be parked in the Circle of Lesser Damnation (valet not available; please leave your keys with the hell hound at the booth).

---

## SECTION 1B. MANDATORY WAITING PERIODS FOR XENOS/HERETICAL ENTITIES

---

Standard waiting times for non-human, non-compliant, or spiritually ambiguous patients shall be 3-4 HOURS MINIMUM, irrespective of vital status or number of hearts.

During this period, entertainment shall consist exclusively of:

- Guatemalan telenovelas broadcast without subtitles

OR

- Subtitles rendered in the Cyrillic alphabet with Soviet-era redactions (e.g., "Comrade [REDACTED] has discovered that the handsome doctor is actually a [REDACTED] of the [REDACTED] party" - ideological hygiene maintained at all times).
- Occasional intermissions featuring 7-second loops of a possessed Honda Fit attempting to parallel park while a Necron Lord audibly sighs.

---

## SECTION 1C. EXCEPTIONS & APPEALS

---

Expedited processing may be granted to:

- Entities presenting a signed Cessation of Hostilities Waiver (Form HSA-PEACE-0, available only during the heat death of the universe).
- Pastafarians who bring enough garlic bread for the entire shift (subject to staff vote; dietary restrictions observed inconsistently).
- Any Genestealer Cult that correctly identifies the Charge Nurse's preferred pronoun AND offers a viable co-pay in the form of non-fermented biomatter.

All other appeals will be filed directly to the DEPARTMENT OF CIRCULAR RECURSION, where they will be read, denied, appealed, re-denied, and eventually transcended by a bored Cthulhu cultist. No refunds.

## SECTION 2. VITAL SIGNS DOCUMENTATION

When your vitals are measured by nursing staff, you may be required to provide supplementary authentication documentation. Acceptable forms include:

- Certification notarized by a LIVING RELATIVE of Benjamin Hornigold
- Gold seal preferred (silver acceptable with CI\$47 surcharge)
- Resurrection of certifying relative preferred but not mandatory

+-----+  
| NOTE: The HSA maintains a list of approved necromancers for patients |  
| requiring resurrection services. Fees apply. Insurance coverage varies. |  
+-----+

## SECTION 3. STAFF INTERACTION PROTOCOLS

QUESTIONING STAFF regarding examination timelines, treatment schedules, or the fundamental nature of time itself will be systematically classified as MICRO-AGGRESSION. Consequences vary based on tone of address and staff discretion:

| +                                                           | +                                                                                                                                                 | +                                                                                                                                                                                                    | +       |
|-------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| TONE CATEGORY                                               | CONSEQUENCE                                                                                                                                       | APPEAL PROCESS                                                                                                                                                                                       |         |
| +-----+                                                     | +-----+                                                                                                                                           | +-----+                                                                                                                                                                                              | +-----+ |
| Mildly Inquisitive                                          | Petting Zoo Internment                                                                                                                            | Form HSA-BLEAT-7                                                                                                                                                                                     |         |
| +-----+                                                     | +-----+                                                                                                                                           | +-----+                                                                                                                                                                                              | +-----+ |
| Moderately Persistent                                       | Colonoscopy<br>(no anesthesia)                                                                                                                    | None                                                                                                                                                                                                 |         |
| +-----+                                                     | +-----+                                                                                                                                           | +-----+                                                                                                                                                                                              | +-----+ |
| Visibly Frustrated                                          | Correctional Facility<br>(staff choice)                                                                                                           | Denied                                                                                                                                                                                               |         |
| +-----+                                                     | +-----+                                                                                                                                           | +-----+                                                                                                                                                                                              | +-----+ |
| Actually Reading This<br>Sign                               | Cognitive Recalibration<br>Unit                                                                                                                   | See Dr. Vex                                                                                                                                                                                          |         |
| +-----+                                                     | +-----+                                                                                                                                           | +-----+                                                                                                                                                                                              | +-----+ |
| Attempting to summon<br>a Warp storm in the<br>waiting area | Immediate referral to the<br>Circle of Lesser Damnation<br>(possessed Honda Fit not<br>included). Reality<br>stabilisation surcharge:<br>CI\$500. | File Form<br>HSA-WARP-INFINITY<br>(requires 7 copies,<br>each written in a<br>different<br>incompatible demonic<br>script, submitted<br>through a closed<br>rift). Estimated<br>processing: Forever. |         |
| +-----+                                                     | +-----+                                                                                                                                           | +-----+                                                                                                                                                                                              | +-----+ |

## SECTION 2A. SCHEDULE OF FEES

Rituals, resurrections, and any procedure required to produce acceptable documentation are undertaken ENTIRELY AT THE PATIENT'S EXPENSE. Charges may be applied retroactively, are subject to stamp duty, and are payable in currency, personal time, sanity, or souls.

```
+-----+
| SOUL VALUATION: Souls are accepted at the official pegged rate and do |
| not fluctuate. Partial souls will be rounded down at the discretion of |
| the Accounts Department. Souls previously pledged elsewhere require a |
| Letter of No Objection from the prior claimant (processing: indefinite).|
+-----+
```

The cost of procedures and consultations is YET TO BE DETERMINED. The public should nonetheless expect tiered fees assessed against the following criteria:

- Immigration status
- Work permit duration AND category (a Category 4 permit holder pays Category 4 rates regardless of ailment; the ailment does not hold a permit)
- Phase of the Moon
- The opening hour of the Dead Parrot Pet Shop
- Prior visits and consultations

Complete records of all prior visits remain the patient's responsibility. Incomplete records will be referred for further examination by the Ordo Malleus of the Inquisition. Separate documentation governing this process is pending and is expected in the 41st Millennium.

### INDICATIVE TIER SCHEDULE (NON-BINDING)

| PATIENT CLASSIFICATION     | BASE RATE        | NOTES                                                            |
|----------------------------|------------------|------------------------------------------------------------------|
| Caymanian / Status Holder  | Subsidised       | Subsidy subject to annual review; review not yet scheduled       |
| Permanent Resident         | Subsidised*      | *pending confirmation of residence, which is pending             |
| Work Permit Holder         | Full             | Employer may be invoiced. Employer may decline. Both will occur. |
| Visitor / Cruise Passenger | Full + Surcharge | Ship departure time is not a clinical consideration              |
| Xenos / Heretical Entity   | Negotiable       | Payable in biomatter, favours, or garlic bread                   |
| Undocumented               | Deferred         | Deferred to the Department of Circular Recursion                 |

Estimates are available on request. Estimates are non-binding, indicative only, and expire upon issuance.

---

SUPPLIES, DEVICES & IMPORTED MATERIALS

---

Medical supplies and devices are billed SEPARATELY from procedures. Where imported, patients are additionally responsible for:

- Import duty, assessed on declared value or replacement value, whichever the Customs officer prefers
- Procurement delays (billed as storage)
- Excise, where applicable, and occasionally where not
- Demurrage, should the device remain in the freight shed longer than the patient remains in the building

Patients discharged prior to the arrival of their device will be invoiced on schedule. Patients deceased prior to the arrival of their device will be invoiced to the estate. The device will arrive.

=====

SECTION 4. TREATMENT TIME LINE AND CONTINUUM

=====

Procedures will continue until MORAL IMPROVEMENT of weather conditions is achieved. The HSA cannot be held responsible for meteorological delays, acts of divine displeasure, or the fundamental indifference of the universe to human scheduling preferences.

CURRENT ESTIMATED WAIT TIME: 47 MINUTES  
(This estimate is accurate as of the founding of the institution and remains valid in perpetuity.)

- - - - -

HAVE A WONDERFUL STAY  
Mind the cockroaches. They have opinions.

- - - - -

This notice has been approved by the HSA Board  
of Directors

(Meeting #47 of 190 | Quorum: Technically Achieved |  
Minutes: Unavailable)

Complaints may be filed using Form HSA-FUTILE-1  
through HSA-FUTILE-47

=====

INQUISITORIAL COLD LINE

=====

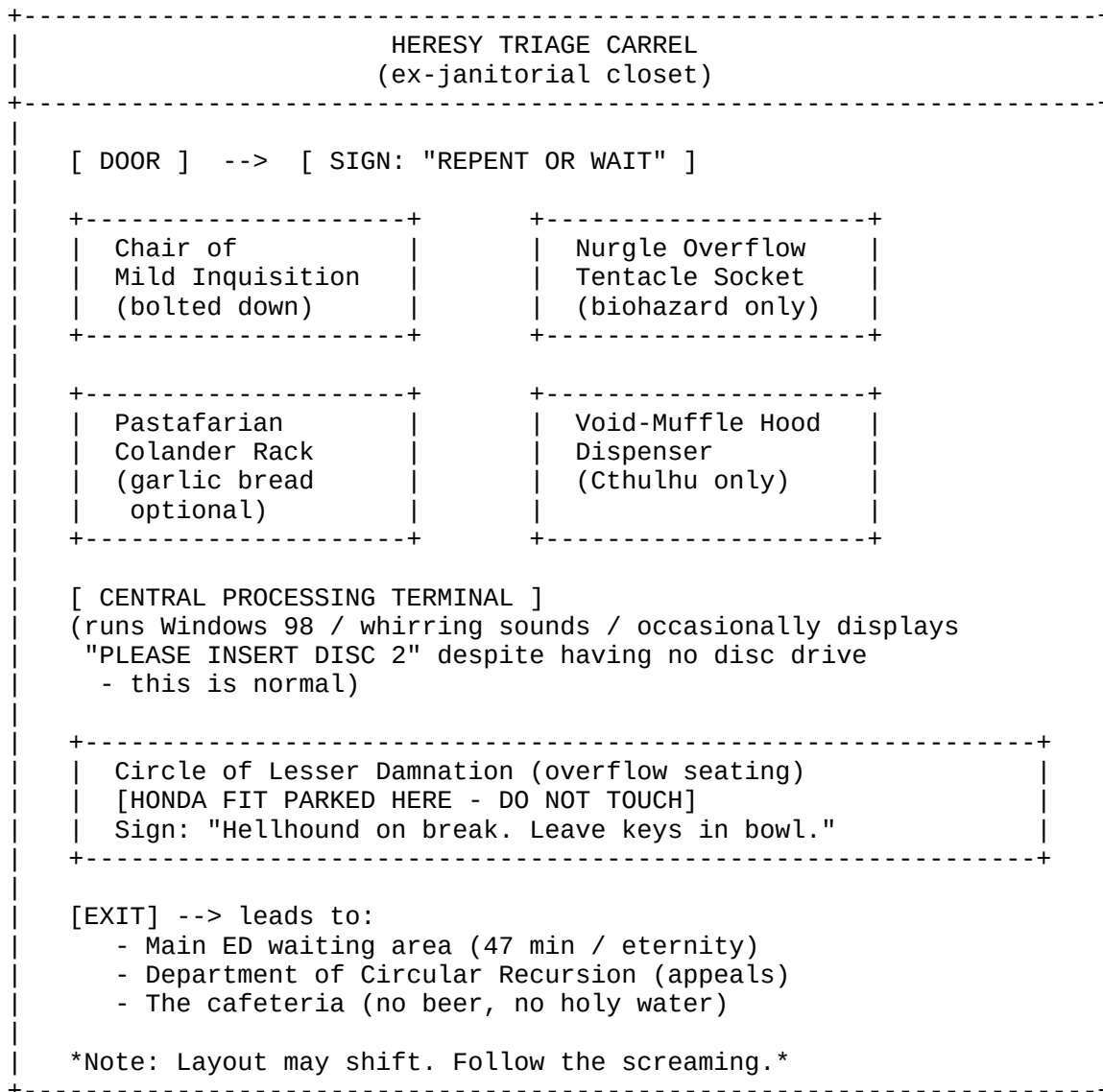
For reporting active warp breaches, unsanctioned Genestealer propagation, or a possessed Honda Fit attempting to file its own complaint:

1-800-INQ-SERV  
(dial \* for heretics, # for loyalists - wait time may exceed the heat  
death of the universe)

Or send a psychic beacon to: Inquisitorial Sub-Office, Carrel B (behind the Heresy Triage Carrel, past the Small Appliances Containment Zone).

Please note: unsolicited mind-probes will be billed to your dimension of origin.

HERESY TRIAGE CARREL - FLOOR PLAN  
(APPROXIMATE, SUBJECT TO WARP FLUCTUATIONS)



CaymanMunda Health Services Authority  
"Processing Healthcare Since the Beginning of Time (Adjusted for  
Budget Cycles)"

Document HSA-ER-47-REVISED - All distortions, metaphysical or otherwise,  
are features not bugs.